



### <u>Treasure Dental Lab, LLCO <mark>One,</mark> Five, Seven or Ten Year</mark> Limited Warranty</u>

This warranty is a benefit Treasure Dental Lab extends only to its continuous customers, meaning those who do no less than 1 case every two months with Treasure Dental Lab. The restoration must be inserted by a licensed practicing dentist who is current on their account with no past due balance.

The appliance is warranted against breaking or defects in workmanship and materials from the ship date for a period of:

One (1) year - Composite and PMMA

Five (5) years - Hybrid & Hybrid Overbar Dentures

Seven (7) years - Pfm and Lava Restorations

Ten (10) years - E.max, GC Lisi, Full Zirconia, Full Gold, Pro E.max, and Zirconia Prettau Prosthetisis

#### What is Covered

1. Repair or replacement of restoration

### What is Not Covered

- 1. Cash refund for appliance
- 2. Cost incurred for removal or reinsertion
- 3. Repairs resulting from accident, neglect, abuse, failure of supportive tooth or tissue structures, improper adjustments or improper dental hygiene.
- 4. Incidental or consequential damages, including inconvenience, lost wages or pain and suffering
- 5. Warranty is void if the crown has been drilled through for a root canal, or if Dr. has been contacted a about problems with impression or prep and authorizes us to proceed regardless of our concerns.

Within the limitation of this Warranty, the restoration, the dentist's written prescription and the Warranty Card must be shipped to: Treasure Dental Lab \* 3735 Washington Parkway \* Idaho Falls, ID 83404. To obtain further information or if you have questions please call 1-800-325-5244.

#### Cash Back Rewards Program

We are excited to introduce you to our Cash Back Rewards Program. Here is how it works, the more work you do with us the larger the cash back reward you can earn in each month. We will send one check at the end of each year for the total accumulated monthly earnings. This is a great program to reward you for sending your work to us.

If you wish to pay your lab bill with a credit card, the cash back earnings will be decreased by 2%. In order to receive the cash back reward, we must receive your payment in full by the 15th of the month following the billing statement and have no outstanding past due balance on your account. This will be figured on an individual Doctor account basis and not a combined practice total. If you have any questions on how this program works, please feel free to give us a call. 1-800-3255

For a monthly billing of \$1,000 - 2,999 = 1% cash back reward

\$3,000 - 4,999 = 2% cash back reward

\$5,000 - 6,999 = 3% cash back reward (cc 1%)

\$7,000 - 8,999 = 4% cash back reward (cc 2%)

\$9,000 & over = 5% cash back reward (cc 3%)

## Credit / Past Due Policy

We feel honored to have the opportunity to work with you. We consider ourselves an extended employee of your's and expect to be paid on time every month. It is our policy that all invoices will be statemented monthly and are due 30 days from the statement date. We feel it is important to stay current with our suppliers and well as paying our employees regularly and we expect the same consideration from the accounts we work for. We accept all major credit cards and you can automatically be set up to have your account paid on credit card monthly. All accounts over 30 days past due (from statement date) will incur an annual service charge of 24% and will be placed on COD along with collection of the past due balance.

# <u>Discounts</u>

We offer a 20% professional discount for most work done on the dentist and their immediate family members and a 15% professional discount to their employees. For dental residency dentists and dentists in their first year of practice we offer a 15% discount for most work.